THE ESCROW FIRM

E-mail Encryption Information

The Escrow Firm is one of the largest full-service escrow companies in the state, with 3 offices in Southern California. As part of Best Practices, we encrypt any documents that contain sensitve information in order to protect the parties to a transaction.

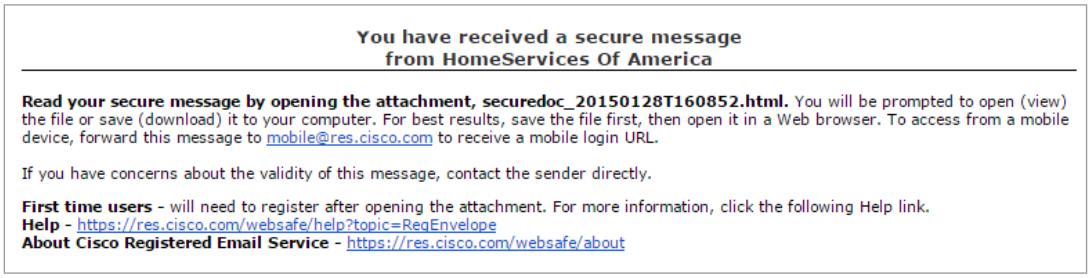
WHAT NEEDS TO BE ENCRYPTED?

Any information that is considered NPPI - Non-Public Personal Information will be encrypted, ensuring that all parties to a transaction are protected. Here are some examples of information that will be encrypted:

- HUD's & Closing Statements
- Statements of Information
- Payoff Demands
- Residential Purchase Agreements
- Escrow Instructions
- Commission Instructions
- Fire Insurance
- Loan Documents
- Funding Conditions
- HOA Documents
- Title Documents/Pre-Recording
- Wire Instructions

HOW DO I KNOW TO TRUST THE ENCRYPTED E-MAIL?

The Escrow Firm is part of **HomeServices of America**, the largest Real Estate Company in America, and all of our encrypted e-mails will look like the e-mail below, stating "You have recieved a secure message from HomeServices of America". From that e-mail, just follow the prompts to access your encrypted document.



You have received a secure message
from HomeServices Of America

Read your secure message by opening the attachment, securedoc_20150128T160852.html. You will be prompted to open (view) the file or save (download) it to your computer. For best results, save the file first, then open it in a Web browser. To access from a mobile device, forward this message to mobile@res.cisco.com to receive a mobile login URL.

If you have concerns about the validity of this message, contact the sender directly.

First time users - will need to register after opening the attachment. For more information, click the following Help link.
Help - https://res.cisco.com/websafe/help?topic=RegEnvelope
About Cisco Registered Email Service - https://res.cisco.com/websafe/about

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